



# SHOPTALK



## Safety Recall: Dell Laptop Power Adapters

**Some AC Adapters Can Overheat,  
Risking Fire or Electric Shock**



### Sold with these Dell Notebook Computers:

#### • Latitude

- CP, CPi, CPiA, CPtC, CPiR, CPxH, CPtV, CS, CSx, CPxJ, CPtS, C500, C510, C600, C610, C800, C805, C810, V700, C-Dock, C-Port

#### • Inspiron

- 2500, 2600, 3700, 3800, 4000, 4100, 4150, 5000, 5000E, 7500, 7550, 8000, 8100, Advanced Port Replicator, Docking Station

#### • Precision M40

### Recalled adapters are marked:

#### • Dell

- Part Number: P/N 9364U, P/N 7832D, or P/N 4983D

#### • Delta Electronics (Thailand) Public Co. Ltd.

- In cooperation with the US Consumer Product Safety Commission, Dell is voluntarily recalling & offering free replacements for certain AC adapters sold with the Dell Notebook Computers listed above.
- The adapters were also sold separately from September 1998 & February 2002. Some were distributed during service calls.
- The adapters can overheat, which could pose a fire or electrical shock. The AC adapter may give off smoke, or the housing may melt, or a flame may occur.
- Not all of these AC adapters are affected by the recall. To find out if your adapter is included in the recall, visit Dell's Adapter Recall Program Website at <http://www.delladapterprogram.com/multiorder.aspx>.
  - Enter the identification numbers from the back of the power adapter, & it will automatically determine if your adapter has been recalled.
  - If it is, you will be automatically connected to a replacement request form, or given a telephone contact number for your region. You'll also be given a means to return the adapter to Dell for disposal. *You should immediately stop using the affected adapter.*
- Or, call 1-800-418-8590, Monday - Friday, 9 AM to 6 PM, CST. You can also write to Dell at: Dell Inc., Attn: Adapter Program, 9701 Metric Blvd., Austin, TX 78758.
- NOTE: Only the adapters are recalled, not the notebook computers.
- For more information, visit <http://www.delladapterprogram.com>.